



How a process owner ensures processes are maintained:

- 1. Ensures tasks are performed according to schedule
- 2. Maintains a qualified pool of trainers/evaluators
- 3. Monitors effectiveness using measurable data
- 4. Confirms quality record production which adheres to the record control processes
- 5. Ensures current and approved documents are available at all points of interest which adheres to the document control processes
- 6. Oversees communication and reporting